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March 16, 2020

Dear West Kern Water District Customers:

**COVID-19 and Your Water**

The health and safety of our staff and customers is West Kern Water District's top priority. While Kern County residents are currently at low risk of COVID-19 (Coronavirus), we are actively monitoring the COVID-19 situation.

The COVID-19 virus has not been detected in drinking-water supplies and based on current evidence, the risk to water supplies is low. Conventional water treatment methods, such as chlorination, are effective for inactivating COVID-19.

West Kern operates and maintains a State monitored and permitted chlorination program on its system. In addition, the District collects water samples frequently from its system for laboratory analysis to detect for the presence of microbial indicators that could potentially impact water quality.

We continue to meet all stringent state and federal drinking water requirements and want to assure you that the District is committed to taking every precaution to ensure COVID-19 has no impact on the quality or supply of your tap water.

Finally, during regular business hours, we encourage customers pay their water bill on-line, by phone or you can drop off payment in the drop box near the front entrance.

If you have any questions, please do not hesitate to contact our office.

Respectfully;

A handwritten signature in blue ink, appearing to read "G. Hammett", is written over a light blue wavy line.

**Greg A. Hammett**  
General Manager